How to Navigate AI Risks with
Monjur's Managed AI Library

Artificial Intelligence (AI) offers transformative opportunities for businesses, but its adoption also introduces significant risks. Managed Service Providers (MSPs) must be prepared to guide their clients through the complexities of AI adoption while mitigating these risks. Monjur's Managed AI Library provides the tools and resources needed to help MSPs offer secure, compliant, and scalable AI services.

1   What's Included in the Managed AI Library

Monjur's Managed AI Library equips MSPs with the resources to manage AI risks effectively. Here's what's included:

End-User AI Policies

These policies provide customizable frameworks to regulate AI usage within client organizations:

- **Restrictive AI Policy:** Limits AI use to highly controlled environments, prioritizing compliance and security.
- **Permissive AI Policy:** Allows broader AI use while setting clear boundaries for ethical and operational safety.

Service Attachment for Managed AI

This attachment formalizes the scope of MSP-provided AI services, ensuring accountability and risk mitigation.

- **Key Features:**
  - Defines the MSP's responsibilities, including monitoring, updates, and troubleshooting.
  - Addresses compliance with data privacy laws and emerging AI regulations.
  - Establishes clear client-side responsibilities, reducing liability for the MSP.

2   Why MSPs Need the Managed AI Library

The Library helps MSPs address key challenges by:

- **Mitigating AI Risks:** Provide clients with policies to govern AI use and manage compliance risks.
- **Enhancing Professionalism:** Demonstrate expertise in AI risk management to build trust with clients.
- **Staying Compliant:** Stay ahead of evolving AI regulations with ready-to-use, regularly updated resources.

3   Checklist: Is the Managed AI Library Right for Your MSP?

Use this checklist to evaluate your readiness to support AI adoption:

- Do your clients use or plan to use AI systems in their operations?
- Are you prepared to help clients address AI-related compliance and ethical concerns?
- Do you have policies in place to regulate client AI use (e.g., permissible activities, data privacy safeguards)?
- Do you offer clear agreements outlining the scope and limitations of your AI management services?
- Can you demonstrate expertise in managing and mitigating AI risks?

4   Take the Next Step

Monjur's Managed AI Library is designed to help MSPs navigate the complexities of AI adoption while providing clients with secure, scalable, and compliant solutions. Whether your clients need restrictive policies for sensitive operations or permissive policies for broader AI use, the Library has you covered.

Contact us today to learn more about how Monjur's Managed AI Library can support your MSP and your clients.